

## Special provisions and house rules

- 1) Pets are not allowed.
- 2) Minimum stay of 4 months (1 semester)
- 3) You can prove yourself to be a student of the TU Delft / HHS or other higher education/university.
- 4) Students who are going to live in Delft must register with the municipality. Students who already live in Delft must report a change of address within 5 days if they move within Delft.
- 5) The hotel will clean the guest's room once a week. This implies:

  The entire bathroom and toilet, vacuuming and dusting the room, waste bins, replacing the bed linen and making the bed. This is an obligation of the hotel to the guest, but also of the guest to the hotel. The guest must allow the hotel to provide this service. The day of cleaning will be determined on the day of commencement of the stay and is a verbal agreement between the hotel and the guest.
- 6) It is not allowed to use communal areas for storing goods and / or drying laundry.
- 7) It is not allowed to park bicycles, mopeds, etc., inside the hotel or in front of entrances and exits.
- 8) The guest is not permitted to make any changes to the appearance of the building, such as hanging up posters, flower boxes or the like visibly from the outside, or use curtains other than those supplied by the hotel. Also, no stickers may be placed on doors, walls and windows.
- 9) Drug use and / or handling will result in immediate termination of the agreement between the hotel and guest, and loss of payment and security deposit.
- 10) Repeated excessive alcohol consumption will lead to immediate termination of the stay and the loss of the payment and security deposit.
- 11) Open fire in the room, garden, balcony or roof terrace is strictly prohibited.
- 12) It is not allowed to be on the (flat) roofs, in other hotels rooms or private areas of the hotel.
- 13) The room is for the guest only. Residing by persons other than the guest is not allowed. A visit is permitted but must be registered by the reception desk.
- 14) Garbage is collected daily by the housekeeping team between 9:00 am and 1:00 pm. Please offer this in a garbage bag.
- 15) If the guest will not be present in the rented accommodation for a longer period (holiday, internship, hospitalization, etc.), the guest will report this to the hotel, without the guest being entitled to a discount on rent and / or fees.

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- 16) Guest will receive a room key from the hotel. This must be left at the hotel when leaving the hotel. This for the fire safety (presence of people within the hotel) of the hotel. The guest can pick it up again upon entering the hotel.
- 17) The hotel room has central heating. No other heating appliances may be placed and used by the guest.
- 18) At the start of the stay, the guest and the hotel will jointly inspect the hotel room. After checkout, the guest will return the room in the same condition as found during the inspection.
- 19) The guest undertakes with due diligence to watch over the hotel room, as well as the common areas. Defects and / or damage will be reported to the hotel immediately. Blockages or leaks will be immediately resolved and / or reported. Damages resulting from negligent or improper use of the hotel room (such as water damage) will be recovered from the guest.
- 20) It is not allowed to cook within the hotel (e.o. electronic, ceramic or with an open fire. It is absolutely forbidden to light candles / incense because of the fire alarm and fire hazard). The security system is activated immediately).
- 21) Certain decorations, such as confetti, are not allowed in the hotel rooms. Ask at the reception if your decoration is allowed. Additional cleaning costs or technical defects as a result of this will be borne by the guest.
- 22) In the event of nuisance caused by the guest by, among other things, loud music, obnoxious behavior or noise of any kind, this leads to immediate termination of the stay and the loss of the payment and deposit.
- 23) Smoking is prohibited in the entire building. If the hotel finds that smoking has nevertheless taken place, it will incur a fine of € 250.00 and will lead to immediate termination of the rental agreement and the loss of the payment and security deposit.
- 24) Prostitution is not permitted in any form within the hotel.
- 25) By signing this agreement, the guest agrees that the hotel can at any time invoke the right to immediately terminate the stay in the hotel in the event of a violation of the above-mentioned special provisions and house rules and that the guest cannot claim compensation for the loss of the payment and security deposit.
- 26) Do not forget that you are a guest.
- 27) At the start, the guest pays their stay deposit equal to the first month's roomrate. Monthly pre-payment CC details are required by every 15th of the month. A €750,- one time only deposit. This amount will be reserved for possible damage or additional costs such as restaurant bills. This amount will be refunded onto your account within 2 weeks after checkout.

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The hotel will return the deposit within 5 working days to the bank account number known to them after check-out, provided that the hotel room is left in the correct condition and the house is







Name	
Date	
Signature	

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